



## Why Managed Services?

"We keep an eye on your computer for you"

Imagine not having to worry about your computer. Not needing to give a second thought to viruses, hackers, upgrades, maintenance, patches, or the myriad of other ongoing computer maintenance needs. With a Managed Service Plan, you don't need to. Keeping up with your IT needs can be an all-consuming job for one person. And with so many small & home based businesses, there is no IT team in place to handle these day to day activities. Let us take care of your system for you.

Do you know the single most common reason computers get malware? It's out of date software. Hackers find the vulnerabilities in programs such as Adobe Reader, Java, & Flash Player. If your patches (updates) aren't being performed on an ongoing basis you are much more likely to get infected, putting your business and data at risk. Do you have confidence that your systems are protected against the latest viruses and other security issues?

There are a lot of things you know that need to be done: hardware and software upgrades, patches, security protection, managing disk space, backups, and on and on. Then there are the unknowns: hackers, hardware failures, software failures, or a major disaster such as a fire. It's hard to know what you don't know! Are your systems really backed up on a regular basis, and can you reliably recover data from those backups in case of an emergency, be it an accidental deletion or a disaster at your site? What would you do if you turned your computer on when you open your business for the day and you found out your hard drive crashed? All your data....gone!

Managed services can give you confidence in all these areas. With Managed services, you get much more than just problem fixing, you get real prevention of potential future problems. Proactive risk assessment can give you the peace of mind that your data and systems are safe today and will continue to be safe tomorrow.

Our Managed Service Plans proactively watch for things that could take your business down. Don't wait until you have a problem, let us monitor and warn you of problems ahead of time! We watch your systems for you and let you know of potential problems, usually long before they become a crisis.

Don't worry about what software updates, whether you should do them, or if they are even real! We will manage all of these "patches", behind the scenes, without you even knowing we are there.

Let Wilmot Computer Solutions do the maintenance so you can concentrate on your work!